

Anaqua Hosting for Echo Sync

DATA SHEET

Anaqua is now able to offer a hosted solution for **Echo Sync (Echo)**. Allow your IT team to focus on your business without the burden and cost of maintaining in-house hardware. And with access at anytime from anywhere, your team will be more agile.

Options for locating your data include, The Netherlands, Canada, Japan, United Kingdom, Australia, or the United States. Leveraging the Microsoft Azure environments, Echo now has access to a wide array of continuously improving security and monitoring solutions. Microsoft Azure provides flexible, powerful, and secure cloud Infrastructure as a Service (IaaS) from a growing number of data centers and network points of presence around the world.

Global Solutions, Local Support

Anaqua provides software and services to clients around the globe. Making Echo available locally through the cloud enables client support and responsiveness through:

- **Data Privacy:** For many clients, where their applications or data is stored is a critical business decision. Store your Echo solution where you feel most comfortable – NL, UK, JP, CA, or in the US.
- **7x24 support model:** Anaqua has located its support organizations in London, Germany, Tokyo, India, and the United States. Our global cloud network allows our support organization to offer first response from local teams more often.
- **System availability:** To ensure you have access during business hours, management of the systems in each data center occurs at locally appropriate times. System maintenance happens at off hours in the local jurisdiction.
- **Flexibility:** Anaqua can now implement the Echo solution faster. With multiple data centers along with backup centers, you are less likely to suffer a failure that prevents you from being able to do your work.
- **Compliance:** Anaqua's hosting services are ISO 27001 certified and undergo regular Type 2 SOC 2 examinations.

Contact your sales representative for further information.



LOCATIONS

Anaqua hosts the Echo Sync solution in data centers around the globe to better serve clients locally.

Microsoft Azure:

- Primary: The Netherlands, Secondary: Ireland
- Primary: Virginia, United States, Secondary: Iowa, United States
- Primary: Australia Secondary: Australia (separate physical location)
- Primary: Tokyo, Japan, Secondary: Osaka, Japan
- Primary: Toronto, Canada, Secondary: Quebec, Canada
- Primary: United Kingdom, Secondary: United Kingdom (separate physical location)

Each Data Center provides:

- Consistent specifications at each location
- Redundant power
- Infrastructure for cooling, battery backup, and generators
- High performance architecture

Microsoft Azure

- Partnering with Microsoft Azure takes Anaqua's ability to serve our customers to the next level by leveraging a global data center network, which in turn leverages a single cloud platform.
- Next Generation Cloud Infrastructure enables excellent flexibility in responding to our clients' diverse changing needs. This provides flexibility in provisioning both primary and backup environments faster than any time before.
- Global support resources enable Anaqua to provide an industry-wide standard for solution uptime.

Specific Services and Options

In addition to locally hosting Echo, using Microsoft Azure means access to other services.

- **Backup and Recovery:** Clients have a backup of the Echo installation performed on a regular basis. Anaqua can restore that installation in the event of an issue.
- **Encryption at Rest:** For the highest level of security, your data is encrypted at rest in the hosted data centers.