Talisman Energy Improves Content Accessibility

WITH SEEUNITY'S ECHO CONTENT SYNCHRONIZATION

ABOUT TALISMAN ENERGY

An exploration company headquartered in Calgary, Canada, and with three main operating areas in North America, the North Sea and Southeast Asia, Talisman Energy identified ways to better share enterprise content across its global network of employees and partners.

Talisman Energy's technicians and field engineers generate important records, such as well files, critical to managing energy assets throughout their lifecycles. Talisman relies on OpenText eDOCS to ensure data is protected and can be made available. On demand access to this data are used to make real time business and technical decisions, from environmental surveys and expenditures, to safety management and regulatory compliance.

Remote bandwidth and performance issues began to disrupt content-dependent decision-making processes in the field. To improve accessibility and guarantee timelier access, employees improvised workarounds, such as storing duplicate documents on local hard drives. Talisman manually tracked these processes – which helped ensure security and compliance, but inflated cost and complexity. Talisman Energy turned to Concerta Consulting to address the causes and effects of slow system performance. After a review of operations, Concerta recommended using SeeUnity to integrate eDOCS with Microsoft SharePoint.

IMPLEMENTING INTEGRATION AND SYNCHRONIZATION

Concerta proposed improving performance by using SharePoint to provide field access to eDOCS content. "SharePoint and eDOCS was the ideal situation," said Terry Slabe, Senior Consultant at Concerta. "SeeUnity provides a set of out-of-the-box modules for embedding eDOCS controls and features directly into the SharePoint user experience." Working directly with SeeUnity, Concerta delivered a live proof-of-concept integration in just 2 weeks.

After using SeeUnity's Fusion Content Integration to help remote users consume eDOCS content, Concerta then addressed how remote users contribute content back into the central eDOCS library – using a synchronization module from SeeUnity.

Echo Content Synchronization is a lightweight module for

About Talisman Energy

Industry: Energy (Exploration)

Number of Documents: Over 10 million

Systems deployed: SharePoint and eDOCS DM

SeeUnity Solution: Fusion Content Integration and Echo Content Synchronization

Customer Challenges

- Performance issues began to disrupt decision-making process
- Employees improvised workarounds that inflated costs to track the workarounds
- Wanted to stay in compliance with IG initiatives

SeeUnity Solution Benefits

- Out-of-the-box solutions for embedding and synchronizing content back to eDOCS
- Echo is invisible to the end users, making adoption easy
- Keeps content in compliance with IG initiatives

SeeUnity™

www.seeunity.com

mapping folders between a central content management system, and remote SharePoint servers. "As a content synchronization application, Echo is ideal," said Mr. Slabe. "It can be installed and configured in minutes. This allowed us to roll out the module quickly across remote servers."

From a usability standpoint, the module is invisible; users simply place content in a specified SharePoint directory. Echo automatically profiles, copies and synchronizes content from the local SharePoint directory out to Talisman's eDOCS library in Calgary, Canada.

HOW INTEGRATION HAS HEPED TALISMAN ENERGY

Whether they are working in remote offices, or in the field, Talisman users can more easily browse, search and access eDOCS content, via SharePoint. Third-party virtualization tools are no longer needed to upload content; users simply move documents into preconfigured "hot folders" on SharePoint. The performance of the integrated products is measurably improved over native client access.

"We're pleased with the results that Concerta has delivered," says Robert McLauchlin, Supervisor, Document Management at Talisman Energy. "SeeUnity's products are easy and intuitive for users, while protecting content. They are also more efficient and cost-effective at controlling how information is accessed and shared."

Additional SharePoint content filters help focus workers on information that is relevant to their role and department. To address legal restrictions prohibiting the transfer of content from the country of origin, Echo Content Synchronization copies profile "receipts," so that documents can be tracked and accounted for in eDOCS.

Thanks to Concerta Consulting and SeeUnity, Talisman improved the performance and efficiency of their ECM system, while reducing costs and risks.

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About SeeUnity

Integration of ECM systems has been the main focus of SeeUnity since its inception. At the time, SeeUnity's founders believed that was the largest problem plaguing the industry, and it has held true throughout the years. Today, SeeUnity supports over 15 connectors including: Alfresco, Microsoft SharePoint, OpenText eDOCS, OpenText Content Server, iManage Work, IBM FileNet, and EMC Documentum. Over the years, SeeUnity has expanded its solutions and software to enhance its integration offerings with migration, synchronization, and mobility solutions to help solve any integration challenge businesses meet.